EDUCATION PARTNER FAQs FOR SKILup LEARNING

What is SKILup Learning?

A SKILup Learning course is a series of online learning videos based on DevOps Institute's courseware content (self-paced eLearning). The DevSecOps Foundation and SRE Foundation SKILup Learning course licenses will be available to order as of April 1st, followed by DevOps Leader and DevOps Foundation by June.

Can I see a preview of the course?

Yes, please go to https://devopsinstitute.thinkific.com/, and click on the course that you would like to preview to see a complimentary preview of the course introduction.

What is the cost to Education Partners?

Each SKILup Learning license per student is $195 USD.

Is there a volume discount available?

Yes, below is the volume discount structure:

20 - 49 licenses	5% discount
50 - 100 licenses	10% discount
101 - 250 licenses	15% discount
251 - 500 licenses	20% discount
501 - 1000 licenses	30% discount
>1000 licenses	35% discount

What is the suggested retail price for a SKILup Learning course license?

The MSRP for a SKILup Learning course license per student is $400 USD.

How do I purchase SKILup Learning courses for my learners?

Please contact DevOps Institute Customer Service at customerservice@devopsinstitute.com with the course title and number of licenses you would like to purchase. Please allow 24 business hours to process your order.

How will SKILup Learning licenses be provided?

DevOps Institute will provide you with a coupon code which can be given to your learners to use towards the redemption of a SKILup Learning course on the LMS platform. The coupon code may only be used for the number of licenses you have purchased. For this reason, the code should not be shared or distributed to others.

How long will the coupon code be good for?

The coupon code will be good for 90 days from the order date. Should you like to place a bulk order of licenses to be used for a longer period, please contact customerservice@devopsinstitute.com for assistance.

How long will learners have access to the SKILup Learning course?

Learners will have access for 90 days from the date of registration on the LMS platform.

Are the SKILup Learning videos downloadable?

No, the learning videos are not downloadable.

Where can learners register for their SKILup Learning course and redeem their coupon code?

Learners may go to https://devopsinstitute.thinkific.com/ to register for their course and can enter in their coupon code on the payment page to pay for the SKILup Learning course.

Can a course extension be provided for special circumstances?

Please contact customerservice@devopsinstitute.com for assistance. Additional fees may apply.

Is the exam included with the SKILup Learning license?

The exam is not included with the SKILup Learning license. The exam may be purchased separately from the Logical Operations store as you would order courseware/exams.

Is courseware included with the SKILup Learning course?

Digital files of the ancillary course materials such as Exam Requirements, Sample Exam, Value Added Resources, and Glossary are available for download by the learner. Digital copies of the learner slides are not included.

Will the SKILup Learning course prepare learners for the exam?

Yes, the SKILup Learning course will prepare learners for the certification exam.